

CODE OF ETHICS

Aim: To foster and promote a professional image.

1. No member of the NZIDE (inc.) shall ever take advantage of their position as a Driving Tutor to impose on any student in any way, for any reason, their wishes or opinions other than for the purpose of instructing a student to drive or otherwise operate a motor vehicle in a safe and competent manner, within the law.
2. No member shall conduct themselves in such a manner that could cause offense or distress to any student under their care and shall at all times avoid the use of improper language, suggestions or physical contact with clients.
3. Members shall, at all times, give first consideration to the safety and comfort of students under their care and shall in no circumstances, allow a student to perform a dangerous or illegal act whilst under their care if it is within the power of the member to prevent such an act.
4. Members shall not smoke or partake of intoxicating liquor or drugs when instructing, even if invited by the student to do so. Nor shall any member be under the influence of intoxicating liquor or drugs when instructing.
5. Members shall conduct their business in such a manner as to give a fair result to the student for any fee charged and not mislead the public as to the services provided by the Driving School / Driving Instructor, with particular reference to instructors qualifications, costs relating to the time required to reach the standard of driving competence as per the appropriate approved training syllabus.
6. Members shall not accept any fees from a student, knowing at the time of acceptance that they would not be able to perform the service of which the fee has been paid.
7. Members shall ensure any vehicle driven or used for training is maintained in good mechanical order and condition. Is properly insured, taxed and certified as roadworthy and all reasonable care is taken to keep it clean and tidy.
8. Members shall always keep a professional standard of dress and maintain proper standards of personal hygiene.
9. Members shall afford each other appropriate professional courtesy.
10. Members shall not discuss information disclosed by a client, during training, with any other party, except for normal consultation within the driving school or where the lessons are being paid for by another person or company. In which case, the third party shall have the right to this information, providing this is given with the clients knowledge.

STANDARDS OF INSTRUCTION

1. Members shall instruct students in all phases of driving and manoeuvring that are likely to be necessary for the safe and efficient operation of the vehicle that the student wishes to drive as per the approved training syllabus.
2. Instruction shall be of a standard as per the approved training syllabus, to enable the student to pass the appropriate authorities Practical Driving Test.
3. Whenever possible, the student should reach a standard of skill, which will enable them to drive any vehicle or combination of vehicles pertaining to their class of licence, bearing in mind the varying conditions that may be encountered in different areas.
4. Members should encourage students in the Restricted Licence stage (stage 2) to complete a course of Advanced Instruction.